



SIT40616  
Certificate IV  
in Hospitality

Excel in the hospitality industry.

This qualification reflects the role of skilled operators who use a broad range of hospitality service, sales or operational skills combined with supervisory skills and sound knowledge of industry operations to plan, monitor and evaluate the work of team members. They operate independently or with limited guidance from others, and use discretion to solve non-routine problems.

This qualification is suitable for anyone currently working in hospitality.

# SIT40616

## Certificate IV in Hospitality

### How will undertaking this course benefit you?

This qualification provides a pathway to work as a supervisor in hospitality organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multi-skilling and for specialisation in accommodation services, food and beverage, and gaming.

Possible job titles include:

- bar supervisor or team leader
- concierge
- food and beverage supervisor or team leader
- housekeeping supervisor or team leader
- shift manager.
- food and beverage attendant
- duty manager
- front office supervisor or team leader
- gaming supervisor or team leader

### Are there any entry requirements?

All participants must have a Unique Student Identifier (USI). To obtain yours, go to [www.usi.gov.au](http://www.usi.gov.au) and follow the prompts to create your USI.

### How is it delivered?

Blended Delivery. A mix of both online and face to face learning.

### What do I get from it?

Upon successful completion participants receive a Statement of Attainment for SIT40416- Certificate IV in Hospitality.

### What do I need to bring?

100 points of identification, a pen and closed footwear. Students are required to have access to the internet and a computer with a webcam.

**Email your expression of interest to [info@bot.edu.au](mailto:info@bot.edu.au) and one of the team will be in touch.**

