

CONTACT US

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A pathway to work in hospitality.

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification is suitable for anyone looking to work in hospitality.

SIT30616 Certificate III in Hospitality

How will undertaking this course benefit you?

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

Possible job titles include:

- espresso coffee machine operator
- front desk receptionist
- function attendant
- gaming attendant
- housekeeper
- senior bar attendant

- food and beverage attendant
- front office assistant
- function host
- guest service agent
- restaurant host
- waiter

Are there any entry requirements?

All participants must have a Unique Student Identifier (USI). To obtain yours, go to www.usi.gov.au and follow the prompts to create your USI.

How is it delivered?

Blended Delivery. A mix of both online and face to face learning.

What do I get from it?

Upon successful completion participants receive a Statement of Attainment for SIT30616- Certificate III in Hospitality.

What do I need to bring?

100 points of identification, a pen and closed footwear. Students are required to have access to the internet and a computer with a webcam.

Email your expression of interest to info@bot.edu.au and one of the team will be in touch.



